

# Comparisons of Job Characteristics

**Focus Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)  
**Associated Occupation:** First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Compare Knowledge  
 Compare Skills  
 Compare Abilities  
 Compare Detailed Work Activities  
 Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 73

**Focus Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)  
**Associated Occupation:** First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Administration and Management	8.4	13.4	5.1	<< Extensive education and/or training may be required
Customer and Personal Service	11.3	13.0	14.2	0 Current knowledge level may be sufficient
Food Production	2.1	12.8	5.0	<< Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 87

**Focus Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)  
**Associated Occupation:** First-Line Supervisors of Food Preparation and Serving Workers (35-1012)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Coordination	9.1	12.8	8.0	<< Extensive development of skills in this area may be required
Service Orientation	7.9	11.6	8.6	<< Extensive development of skills in this area may be required
Management of Personnel Resources	6.9	11.2	5.3	<< Extensive development of skills in this area may be required
Systems Evaluation	6.4	9.3	4.4	<< Extensive development of skills in this area may be required
Management of Financial Resources	3.3	7.1	1.4	<< Extensive development of skills in this area may be required
Management of Material Resources	3.7	7.1	1.0	<< Extensive development of skills in this area may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 91			
Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031) Associated Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Far Vision	7.8	9.4	6.2	<<	Extensive improvement in abilities may be required
Time Sharing	6.6	8.9	7.1	<	Some improvement in abilities may be required
Number Facility	6.3	8.3	5.2	<<	Extensive improvement in abilities may be required
Memorization	5.6	7.5	5.8	<	Some improvement in abilities may be required
Speed of Limb Movement	3.2	5.4	3.7	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 85
<b>Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)</b> <b>Associated Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)</b>		
Work Activities	Exclusivity of Activity	
Direct and coordinate activities of workers or staff	3	
Greet customers, guests, visitors, or passengers	63	
Hire, discharge, transfer, or promote workers	47	
Investigate customer complaints	67	
Monitor worker performance	57	
Oversee work progress to verify safety or conformance to standards	49	
Plan menus	77	
Provide customer service	14	
Requisition stock, materials, supplies or equipment	54	
Resolve customer or public complaints	54	
Schedule employee work hours	60	
Schedule restaurant reservations	89	
Use oral or written communication techniques	1	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus  
Occupation to Associated  
Occupation: 81

**Focus Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)**

**Associated Occupation: First-Line Supervisors of Food Preparation and Serving Workers (35-1012)**

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computers	1
Content authoring and editing software	1
Industry specific software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.